

TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman
Lynn Greer, Director
Sara Kyle, Director

460 James Robertson Parkway
Nashville, Tennessee 37243-0505

October 11, 1999

J. A. Bowers, Jr.
P. O. Box 2145
Knoxville, TN 37901

Dear Mr. Bowers:

Thank you for your letter concerning BellSouth's tariff to introduce late payment charges, Docket No. **99-00574**.

I have placed your letter in the official docket file in this matter and provided a copy to the parties of record.

Again thank you for your interest in the work of the Tennessee Regulatory Authority.

Sincerely,



K. David Waddell
Executive Secretary

cc: Guy Hicks, BellSouth Telecommunications, Inc.
L. Vincent Williams, Consumer Advocate

FILE



Address & Area Code Change P. O. Box 33, Knoxville, TN A/C 423

J. A. Bowers, Jr. P. O. Box 2145 Knoxville, TN 37901 615/573-5577 FAX 615/577-5990

Wednesday, September 29, 1999

Mr. Melvin Malone, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Dear Chairman Malone:

It has come to my attention that the Bell South Company is going to try to tack a five percent fee for late payments on their customers in the State of Tennessee.

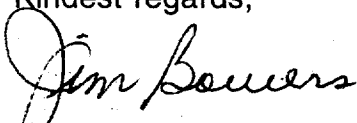
I have been so disappointed with all of the add ons that have happened to our telephone service in the recent past. Congress passed a bill that allows so much a month be tacked onto our telephone bill to pay for all of our schools to be connected to the Internet when all of our schools have been connected to the Internet for several years.

The citizen has no chance to speak. They simply have to pay the bill or do without the service.

I think it is very unfair of Bell South to add this additional fee onto their bill. A customer of Bell South has no alternative but to use Bell South which makes Bell South in its area a monopoly and they should be very closely watched as a result. If local telephone service was as competitive as long distance service, Bell South wouldn't be in this fee gouging mood right now.

I urge you and both directors to help us avoid this unfair fee.

Kindest regards,


JIM BOWERS

JAB/mlt

RECEIVED
MELVIN MALONE

SEP - 1 1999

TN REGULATORY AUTHORITY